



# Tackling Anti-Social Behaviour (ASB)

Advice Leaflet



*See it... Hear it... Report it...*

**ASB Hotline**

**01234 276037**



## How WE can help YOU...

Bedford Borough Council and its partners investigate all reported cases of ASB and take the necessary remedial action, including using our enforcement powers, to help you feel safe in your own home and community.

We use mediation services to deal with neighbour disputes and the ASB Enforcement Group to problem solve more serious and complex ASB cases.

We have a range of legal powers including the issuing of Acceptable Behaviour Contracts, Anti-Social Behaviour Orders, Closure Orders (for properties), Noise Abatement Notices and Fixed Penalty Notices. These powers are used to tackle a range of ASB offences including harassment and intimidation, fly tipping, graffiti, litter and dog fouling.

### **Category A**

Harassment, physical violence, abuse, hate crimes, domestic violence, drug dealing, intimidation, criminal damage to property, etc.

### **Category B**

Drug use, noise nuisance, loud music, prostitution, theft, verbal abuse, etc.

### **Category C**

Fly tipping, nuisance vehicles, animal nuisance, graffiti, young people hanging around, etc.

## What YOU can do...

- If safe to do so, approach the person who is behaving anti-socially and speak to them in a calm and polite manner, listen to what they have to say and be prepared to compromise. If this fails or you cannot approach the person, then proceed with your ASB complaint;
- Keep a record or diary of incidences as they occur;
- Be specific as to what you hear and see including times, dates and places;
- Report it to us. If you don't then we cannot do anything to resolve the problem;
- Join your local Neighbourhood Watch group - [www.ourwatch.org.uk](http://www.ourwatch.org.uk)
- Attend your local Community Safety Forum - [www.police.uk](http://www.police.uk)

## Useful Contacts

Abandoned Vehicles	01234 267422
Bedfordshire Police Station	101
Childline	0800 1111
Crimestoppers	0800 555 1111
Fire Safety Checks	0800 043 5042
Graffiti, Fly Tipping	01234 267422
National Domestic Violence Helpline (24 hrs)	0808 2000 247
Noise Complaints	01234 227266
Stop Hate Crime	0800 138 1625
Victim Support (Self-Referral)	0845 5212412

**EMERGENCY - dial 999**

**Non Emergency - dial 101**

If you are unsure who to contact, please call the ASB Hotline on **01234 276037**

## Finding out more

If you would like further copies, a large-print copy or information about us and our services, please telephone or write to us at our address overleaf.

Për Informacion

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برای اطلاع

Per Informazione

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Informacja

Za Informacije

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**01234 718455**



**Community Safety**

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